

Spree Posting Policy

Introduction

As a condition of use of Spree, you agree that you are 18 years of age or older.

At Spree, we want everyone to feel comfortable and safe in our community. As a result, the content posted by you needs to adhere to our Prohibited Items and Services Policy, Terms of Use and Posting Policy (the **Policies**) to ensure everyone gets the best out of our services. The Policies are designed to protect our marketplace and our users. Please ensure that you adhere to our Community Guidelines and take note of our Safety Guidelines (**Guidelines**). Please also review our Privacy Policy. Any attempts to deceive or defraud users are not tolerated as this goes against the spirit of what we are all about. If you are a seller, please take note of the information in this document.

Ads on Spree are not reviewed before they are available for public viewing. If you see an ad that violates our Policies or Guidelines please report the ad to us by using the report feature on the app or by contacting us directly on support@spreeau.com.

You are solely responsible for all information that you submit to Spree and any consequences that may result from your post. As a condition of your use of Spree specified under our Terms of Use, you agree that you will not violate any laws. We reserve the right at our discretion to remove any content violating our Policies or which we believe is inappropriate, harmful or otherwise not in the spirit of the Spree buying and selling community. We reserve the right at our discretion to impose restrictions on your account and your usage of the Spree mobile application, the landing page www.spreeau.com and any other of our services or tools either temporarily or permanently for violations of our Policies. We reserve the right at our discretion to refuse or block a user's registration.

We may delete your ad if:

- The item or service breaches any of the Policies;
- The item is a counterfeit or the ad contains infringing content. All infringing content will be removed from the app. Please ensure that you are the rightful owner of all images and content used. You are also responsible for ensuring the authenticity of all items listed under your account.
- The item or service breaches Australian law. It is the responsibility of the seller to ensure that content advertised adheres to the Policies as well as Australian applicable laws before posting an ad on Spree.
- The item or service is in the Prohibited Items and Services list;
- The ad contains irrelevant keywords or uses keyword spamming which we believe is designed to manipulate search results.
- The item or service has already been listed (i.e. duplicate ad);
- The item or service is posted under the wrong category (You must choose one category that is most relevant to your ad);
- The price is inaccurate – the price on your ad must reflect the price that you are willing to sell at or at which you are willing to begin negotiations;
- The images do not reflect or represent the item or service you are advertising (including, but not limited to, using a generic photo or a photo of another item that is not the item you are intending to sell);
- The ad is posted in a language other than English. We only accept ads in English however, you may include a translation of your ad in another language in addition to English;
- The ad posted from overseas or from behind a VPN: No overseas ads, or ads posted without an Australian IP address are accepted, Spree is for Australian use only because we want to keep it local.
- The ad is not descriptive enough: Ads that do not provide enough detail will be placed on hold or removed as this makes for a bad user experience;
- The ad contains inappropriate language and/or content;

- Ads that report other fraudulent or violating ads (naming and shaming other users and/ or their content).

There are two ways for your ad to be deleted:

- **Your ad has been reported**
 - When your ad is reported to us, your ad may be temporarily suspended until we review it. We check your ads as soon as practicable. If we conclude that your ad has not breached any of the Policies, we will activate your ad as soon as practicable.
 - You can be reported for the following reasons:
 - Abuse or harassment
 - Duplicate ad
 - Incorrect price
 - It's a scam or fraud
 - It's no longer available
 - It's spam or not relevant to this site
 - Offensive or inappropriate
 - Prohibited item
 - Stolen goods
 - Wrong category
 - Other
- **Your ad has been removed by us**
 - Ads that we find are inappropriate or are in breach of the Policies or Guidelines will be removed.

If we have wrongly removed your ad, please contact us and will be happy to resolve the issue.

Prohibited Conduct

You agree that you will use the Services in accordance with our Policies and Guidelines and will not:

- Upload any content that violates Australian applicable laws, rules or regulations in connection with your access and/ or use of the Services;
- Upload any content that breaches any of the Policies.
- Use the Services to upload content, send messages or otherwise communicate any content which is defamatory, fraudulent, threatening, abusive, offensive, indecent, insulting, harassing, deceptive, tortious, invasive of another person's privacy or otherwise objectionable;
- Upload any content that is a violation or infringement of another party's rights of publicity, privacy, copyright, trademark or any other intellectual property right;
- Transmit any virus, worm, spyware or other computer code, file or program that is or is potentially harmful or invasive or intended to damage or hijack the operation of, or to monitor the use of, any hardware, software or equipment;
- Use Spree for any purpose that is fraudulent, misleading or unlawful or conducting yourself in a fraudulent, misleading or unlawful manner in your use of our Services;
- Harvest or collect information about our users or direct users to external websites or applications to harvest or collect their information without their consent and copying, modifying or distributing another user's information without their consent;
- Reverse engineer, decompile, copy, attempt to derive the source code of, decrypt or disassemble any portion of Spree including, but not limited to, our trademarks or copyrights without our express consent;
- Interfere with, disrupt the operation of Spree or our servers or networks or impose an unreasonable load on our infrastructure;
- Restrict or inhibit any other person from using Spree;

- Reproduce, modify, distribute, adapt, sell or otherwise exploit or derive any portion of Spree except as authorised by us (unless it is your own content);
- Systematically download our content;
- Use any bot, robot, crawler, spider, site search or retrieval application or other manual or automatic device to retrieve, index, “scrape,” “data mine” or otherwise, access, acquire, copy, monitor or gather any portion of the Services or any data or content for purposes not authorised by us;
- Upload content on behalf of a stranger.
- Asking a user questions about their sex, race, religion, sexual orientation, gender, or family status.
- Use the Services in violation of, or to circumvent any sanctions or embargo.
- Remove, alter or obscure any proprietary notice (including any notice of copyright and trademark) of Spree or its affiliates, partners, suppliers or licensors.
- Use the Services for any purpose for which it is not designed or intended.
- Use the Services to create or promote a product, service or software that is, directly or indirectly, competitive with or in any way a substitute for the Services software offered by Spree.
- Use the Services to send automated, unsolicited or unauthorised messages, advertising or promotional material or any junk mail, spam, pyramid schemes or chain letters.
- Bypass measures used to block or restrict access to the Services;
- Authorise or encourage anyone to do any of the above.

Specific policies

- **Services Category**
 - This category is not for the advertisement of individual items/ products for sale only for services offered or wanted.
 - All massage services ads must not specify unnecessary details (such as body type, race, age, sexual orientation or preference and must not be of a sexual nature (including, but not limited to, tantra/tantric massage, adult or sexual services).
 - Ads offering financial services must use a valid business email address and contain a valid business landline number.
 - We do not accept the advertising of Escort/ Adult industry services.
 - We want to remain local. As a result, we do not allow ads for online stores or online services.
- **Automotive Category**
 - This category is for **private sellers only** and not commercial sellers.
 - Do not include links to auction sites or links to your ad posted on another site.
 - Please provide descriptive and accurate information.
- **Real Estate Category**
 - **Apartment and House Share**
 - Only advertise in this section if you wish to let a **room** within an apartment or house.
 - Only advertise one share room per ad.
 - **Apartment and Houses for Rent**
 - Only advertise **entire** apartments or houses to rent. Rooms offered within a flat or house should be in Apartment and House Share.
 - Please ensure that each ad only advertises one property.

- **Employment Category**
 - Generic postings advertising multiple vacancies or employment services are not allowed and will be removed.
 - Ads must be written in English. Another language may be included below the English description.
 - Agencies must not use this category as a platform to promote their business.
 - We do not accept ads which require candidates to send money or stamped addressed envelopes to gain further details of the position.
 - We do not accept and will remove "commission only" jobs, "multi-level marketing (MLM)" jobs, "work from home" jobs or any other related to pyramid selling, or multi-level marketing schemes.
 - We do not accept job adverts for cash in hand work.
 - We will remove ads that contain links to other websites that offer the user job posting facilities.
 - We do not accept postings that advertise for models or actors (either male or female) using generic email accounts and/ or mobile phone numbers. A registered agency email address and land line phone number must be included.
 - We do not accept ads for Escort/ Adult industry work.
 - We do not accept job adverts for medical trials of any kind.

- **Tickets Category**
 - You may resell tickets under the “Tickets” category.
 - Your ad must include the face value of the ticket, the specific seating or location for the ticket.
 - As a ticket reseller, you are responsible for ensuring that your particular transaction does not violate any applicable state laws, regulations by the issuer of the ticket, event organiser or promoter or the terms of the ticket itself. Spree is not in any position to assess a ticket’s face value or any of laws, regulations or terms of the foregoing.
 - You must not list any tickets for resale until you are confident that the tickets can be legally resold on Spree. If you are unsure of your rights to sell a ticket, we encourage you to contact the issuer of the ticket, event organiser or promoter and/or obtain independent legal advice on the matter.
 - You are not permitted to sell tickets to events where all tickets are free to the public.

You can view our Policies and Guidelines on our landing page and on our App.